BLUEPRINT: Developing a sustainable evaluation process that is family-driven, youth-guided and culturally and linguistically responsive.

START

Begin by identifying key partners and building positive working relationships between family members, evaluators and anyone else who is involved.

Walk the Talk
Develop shared messaging to be used it at all levels of service delivery. Use language that reflects families are already and constantly evaluating services. Common language helps create an environment where families feel comfortable in the driver’s seat. It also helps key partners regularly reflect on how family-driven their work is.

Get on the same page.
Measure the team’s understanding of family-driven support. Honor the value of each person’s perspective and expertise. Provide training and build consensus around the definition of a family-driven evaluation model.

Out with the Old
Identify family-driven outcomes, rather than evaluator-driven outcomes. Create a process for evaluation with fidelity to the family-driven model. Put interventions in place and include input from families at every step.

Define Roles

ALL embrace the concept of sharing decision-making and responsibility for outcomes.

FAMILY REPS provide direction that impacts funding for supports and services and advocate for families and youth.

PROVIDERS take initiative to implement family-driven policy.

ADMINISTRATORS allocate resources needed to deliver family-driven practice.

Incorporate evaluation costs in proposals. Ensure ongoing, systematic training on family-driven support. Update materials/practices to reflect messaging. Design contracts with family-driven deliverables.

Don’t Stop Sustain