



*National Federation of Families  
for Children's Mental Health*

# Parent Support Provider Certification Competencies Project Focus Group

# Agenda

1. Core Competencies Project Introduction and Background
2. Break Out for Group Discussion
3. Report Out to Large Group



# About the Project



- In 2012, the National Federation of Families for Children's Mental Health (NFFCMH) launched the national certification examination for Parent/Family Peer Support Providers (PSP).
- As the field of peer support has matured, it is incumbent upon us to revise the examination questions and protocol to incorporate what we have learned and to reflect the evolution of the field.
- Our goal is to review and update, where necessary, the National Certified Parent Support Provider (CPSP) competencies and, ultimately, the national certification exam.
- The national scans were the first steps in the process.

# How the Competencies National Scan was conducted

Review and analysis  
of 32 state's core  
competencies



Survey and Focus  
call with current  
Parent Support  
Providers

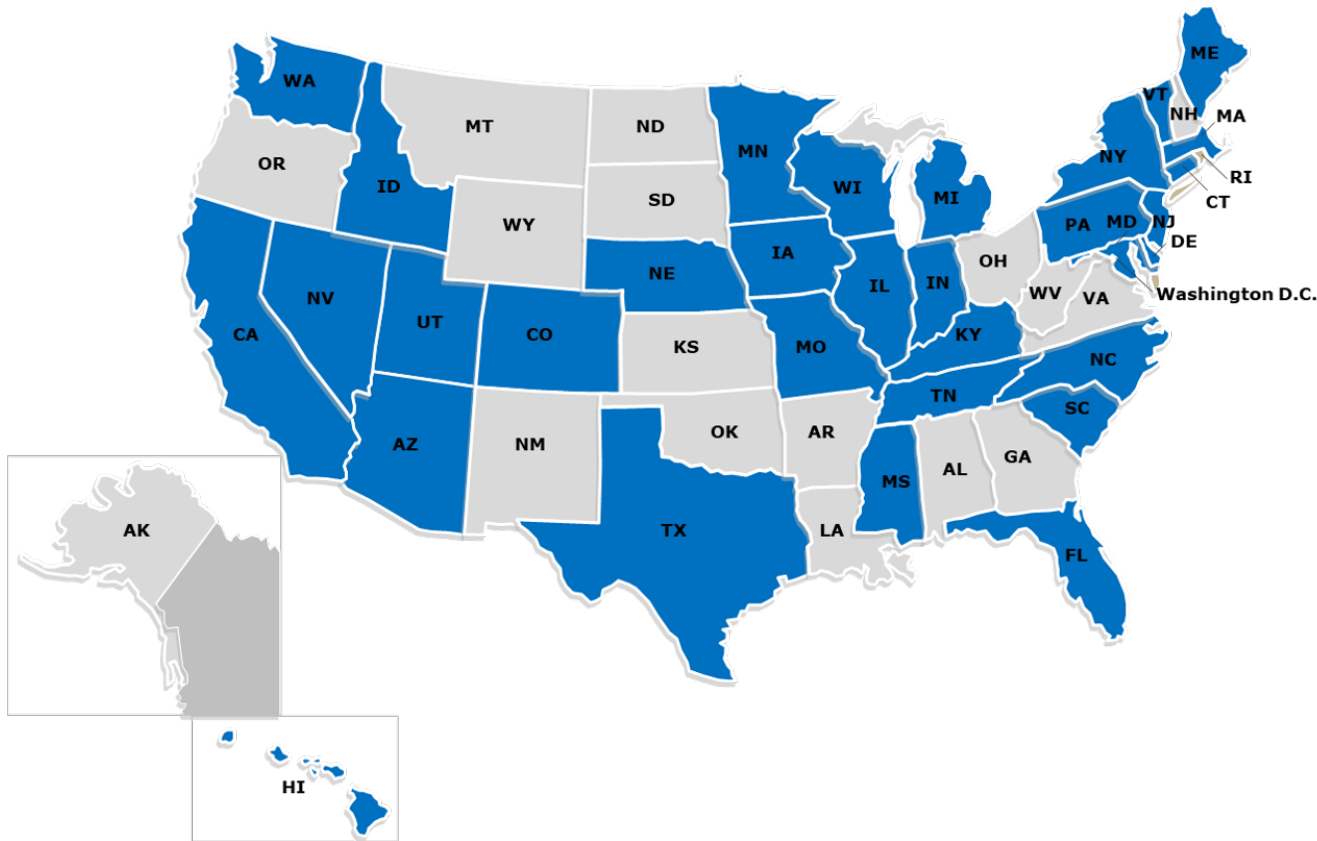


Survey and Focus  
call with the  
Executive Directors  
of NFFCMH affiliates



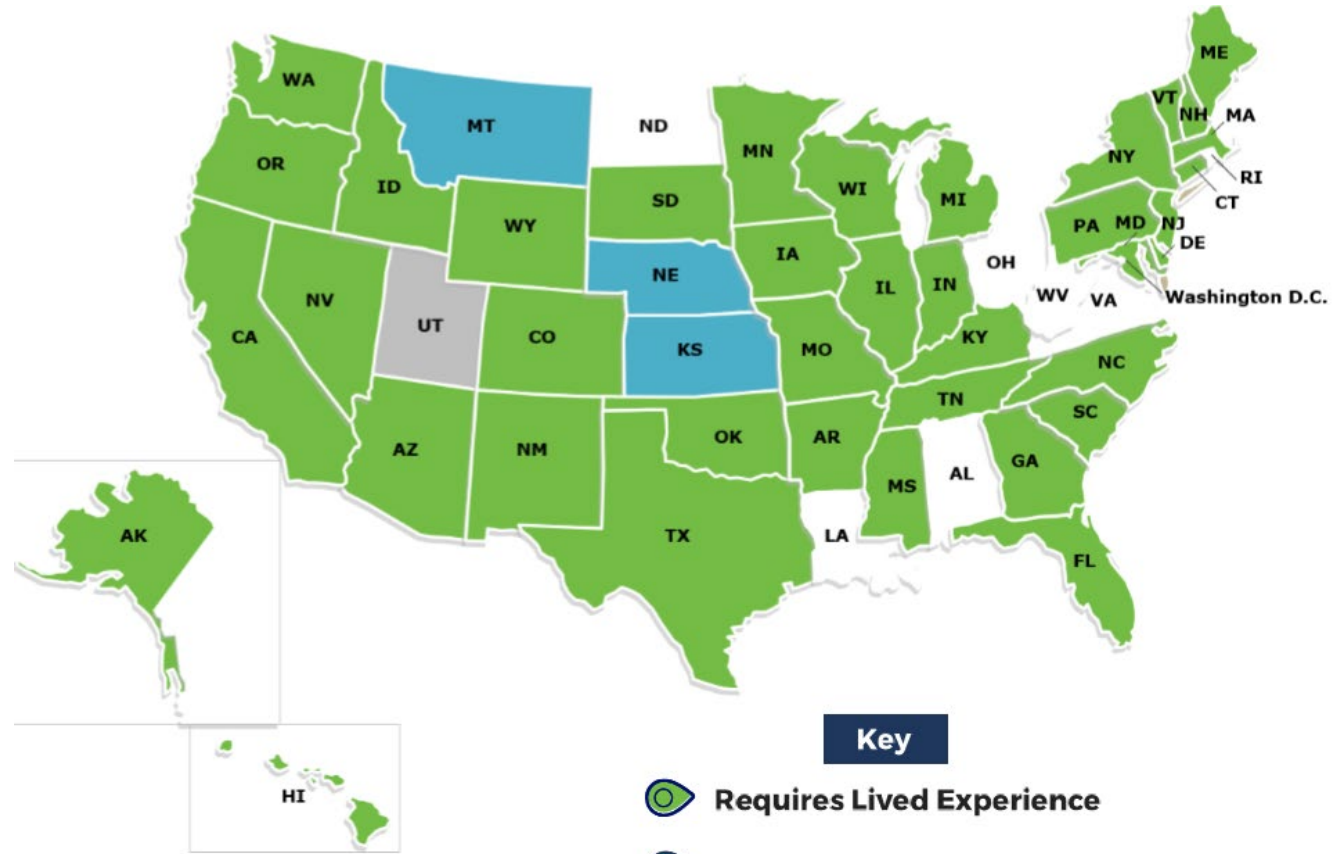
Review and analysis  
of 44 states' job  
descriptions

# 32 State's Core Competencies were Reviewed



We found high percentages aligning with our current competencies both with state competencies and PSP rankings.

44 states and  
the District of  
Columbia  
contributed  
81 Job  
Descriptions for  
inclusion



**Key**

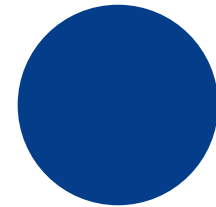
- Requires Lived Experience
- Prefers Lived Experience
- Does Not Require Lived Experience
- No Job Description Submitted/Found

92% of states submitted job descriptions that require Lived Experience

While the basis of the competencies were very similar nationwide, states used different titles or language to describe their competencies *and* the skills attributed to competencies varied.

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## What Did We Learn












We can work to develop broad  
competencies so that skills can  
be tailored to fit state's  
specific needs.



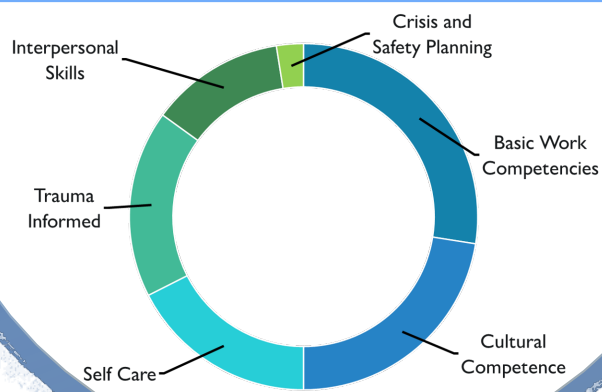
Many states have combined competencies creating broader competency areas that cover a larger set of skills.

**Can we apply that to our  
National Competencies as well?**

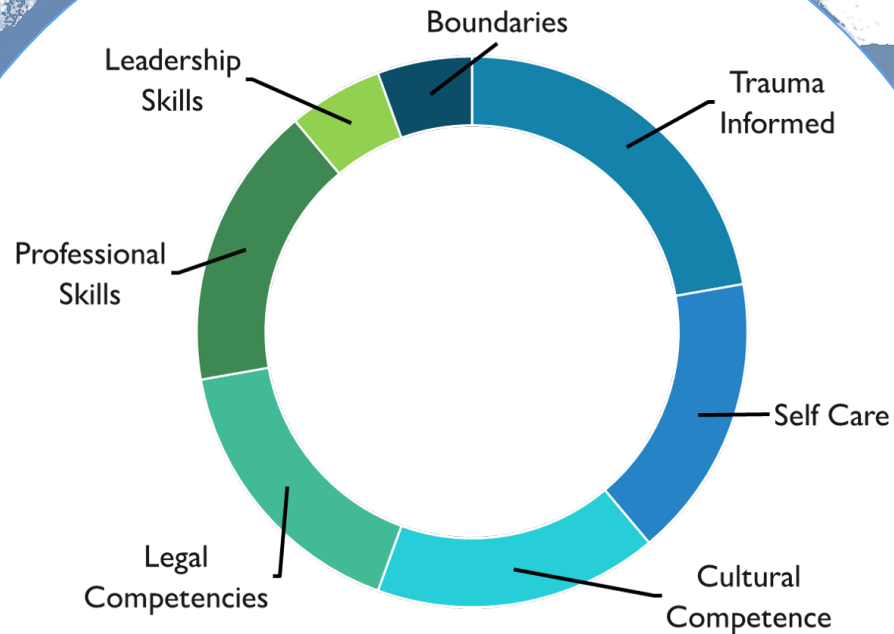


Here is an example of a new more broadly defined category that captures a wide range of knowledge that relates to specific skills.

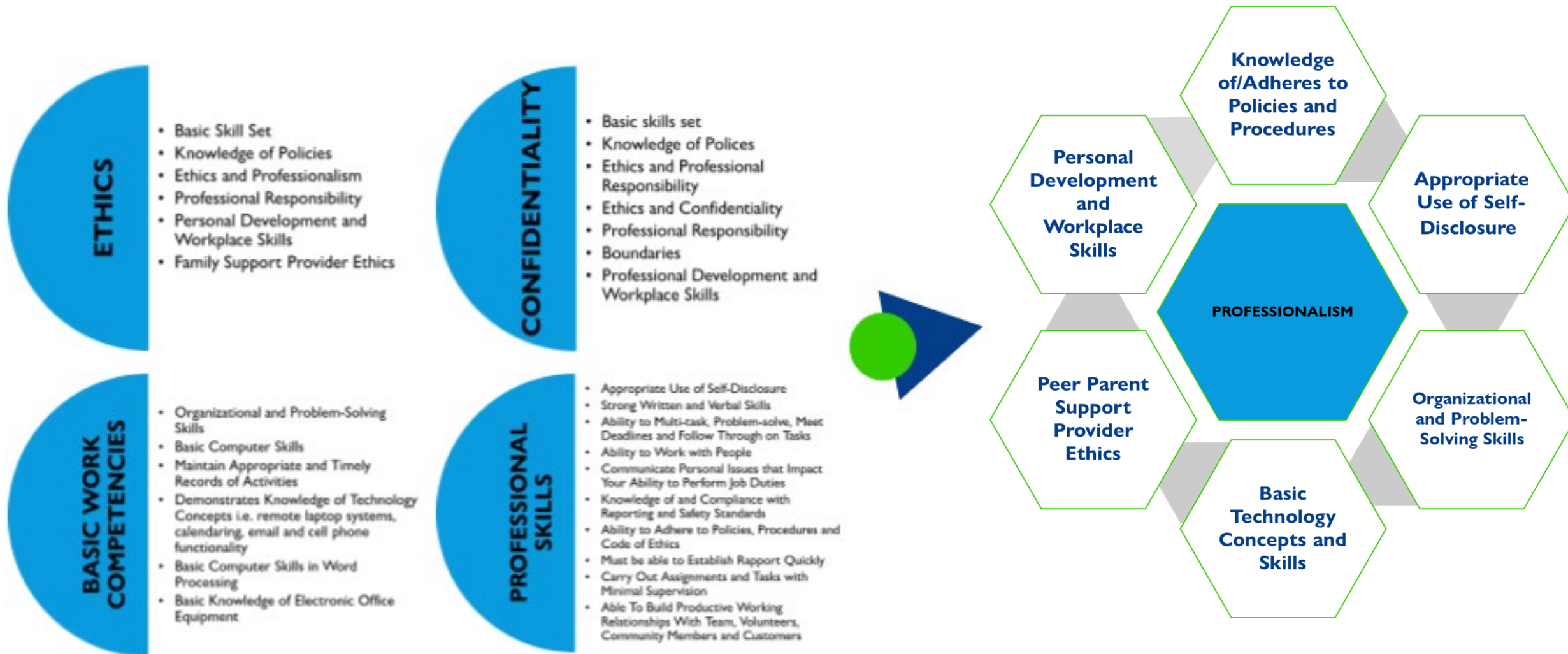




Several new potential competency categories have emerged, not only from review of the state competencies and job descriptions but at the recommendation of current PSPs.

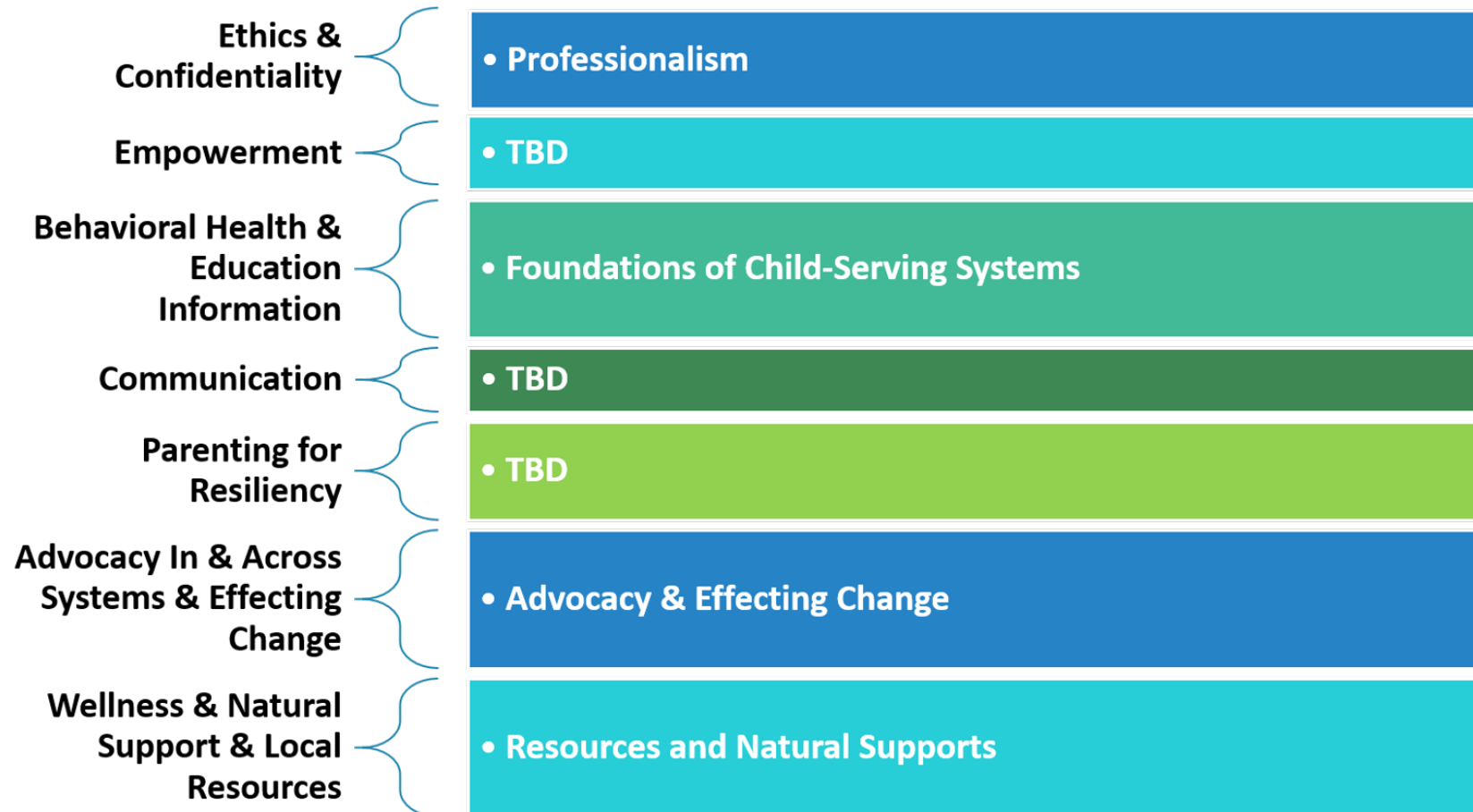


Here is an example of a reorganized and newly titled competency that captures two current national categories as well as two that emerged from the scan.



Based on the work so far there are areas that lend themselves to merging and redefining for us to consider. Are there other competencies that should be redefined?

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## Now Let's Get to Work . .

Let's divide into groups based on your area of expertise:

- Executive
- Supervisory
- Provider
- No more than 10 at a table to maximize participation

Each group will need to identify someone to take notes and someone to report out.



# Brain Storm in Your Group...

- Take 5 minutes and each person in the group write our what they consider to be the most important competencies on post it notes.  
ONE IDEA PER POST IT
- Then as a group, begin to categorize and group the suggestions to develop your recommendations





# Report Back to the Whole Group

- What updates should be made to the titles or names of our competencies?
- Can we effectively combine or organize competency categories in a way to allow them to be broader and encompassing?
- As the field has emerged, are there additional competencies to be added?

Look for notice of a follow-up  
call to discuss today's results.

*Thank  
You*